

Manufacturer Disclosure Statement for Medical Device Security – MDS2

DEVICE DESCRIPTION

Device Category	Manufacturer	Document ID	Document Release Date
Medical Device Class II	Karos Health Incorporated	2015.05.024	9/8/2017
Device Model	Software Revision		Software Release Date
EasyViz	7.4		9/8/2017
Manufacturer or Representative Contact Information	Company Name	Manufacturer Contact Information	
	Karos Health Incorporated	7 Father David Bauer Dr, Suite 201, Waterloo, Ontario, N2L 0A2, Canada, +1 519	
	Representative Name/Position	594 0940 x210	
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Intended use of device in network-connected environment:

MANAGEMENT OF PRIVATE DATA

Refer to Section 2.3.2 of this standard for the proper interpretation of information requested in this form.			Yes, No, N/A, or See Note	Note #
A	Can this device display, transmit, or maintain private data (including electronic Protected Health Information [ePHI])?		Yes	—
B	Types of private data elements that can be maintained by the device:			
	B.1 Demographic (e.g., name, address, location, unique identification number)?		Yes	—
	B.2 Medical record (e.g., medical record #, account #, test or treatment date, device identification number)?		Yes	—
	B.3 Diagnostic/therapeutic (e.g., photo/radiograph, test results, or physiologic data with identifying characteristics)?		Yes	—
	B.4 Open, unstructured text entered by device user/operator?		Yes	—
	B.5 Biometric data?		No	—
	B.6 Personal financial information?		No	—
C	Maintaining private data - Can the device:			
	C.1 Maintain private data temporarily in volatile memory (i.e., until cleared by power-off or reset)?		Yes	—
	C.2 Store private data persistently on local media?		Yes	—
	C.3 Import/export private data with other systems?		Yes	—
	C.4 Maintain private data during power service interruptions?		No	—
D	Mechanisms used for the transmitting, importing/exporting of private data – Can the device:			
	D.1 Display private data (e.g., video display, etc.)?		Yes	—
	D.2 Generate hardcopy reports or images containing private data?		Yes	—
	D.3 Retrieve private data from or record private data to removable media (e.g., disk, DVD, CD-ROM, tape, CF/SD card, memory stick, etc.)?		Yes	—
	D.4 Transmit/receive or import/export private data via dedicated cable connection (e.g., IEEE 1073, serial port, USB, FireWire, etc.)?		No	—
	D.5 Transmit/receive private data via a wired network connection (e.g., LAN, WAN, VPN, intranet, Internet, etc.)?		Yes	—
	D.6 Transmit/receive private data via an integrated wireless network connection (e.g., WiFi, Bluetooth, infrared, etc.)?		Yes	—
	D.7 Import private data via scanning?		No	—
	D.8 Other?		No	—
Management of Private Data notes:				

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SECURITY CAPABILITIES				
Refer to Section 2.3.2 of this standard for the proper interpretation of information requested in this form.			Yes, No, N/A, or See Note	Note #
1	AUTOMATIC LOGOFF (ALOF)			

The device's ability to prevent access and misuse by unauthorized users if device is left idle for a period of time.

1-1	Can the device be configured to force reauthorization of logged-in user(s) after a predetermined length of inactivity (e.g., auto-logoff, session lock, password protected screen saver)?	Yes	
1-1.1	Is the length of inactivity time before auto-logoff/screen lock user or administrator configurable? (Indicate time [fixed or configurable range] in notes.)	Yes	Configurable
1-1.2	Can auto-logoff/screen lock be manually invoked (e.g., via a shortcut key or proximity sensor, etc.) by the user?	No	—

ALOF notes:

2 AUDIT CONTROLS (AUDT)

The ability to reliably audit activity on the device.

2-1	Can the medical device create an audit trail?	Yes	—
2-2	Indicate which of the following events are recorded in the audit log:		
2-2.1	Login/logout	Yes	—
2-2.2	Display/presentation of data	Yes	—
2-2.3	Creation/modification/deletion of data	Yes	—
2-2.4	Import/export of data from removable media	Yes	—
2-2.5	Receipt/transmission of data from/to external (e.g., network) connection	Yes	—
2-2.5.1	Remote service activity	No	—
2-2.6	Other events? (describe in the notes section)	No	—
2-3	Indicate what information is used to identify individual events recorded in the audit log:		
2-3.1	User ID	Yes	—
2-3.2	Date/time	Yes	—

The product implement parts of the IHE ATNA integration profile.

AUDT notes:

3 AUTHORIZATION (AUTH)

The ability of the device to determine the authorization of users.

3-1	Can the device prevent access to unauthorized users through user login requirements or other mechanism?	Yes	—
3-2	Can users be assigned different privilege levels within an application based on 'roles' (e.g., guests, regular users, power users, administrators, etc.)?	Yes	—
3-3	Can the device owner/operator obtain unrestricted administrative privileges (e.g., access operating system or application via local root or admin account)?	Yes	—

AUTH notes:

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4 CONFIGURATION OF SECURITY FEATURES (CNFS)

The ability to configure/re-configure device security capabilities to meet users' needs.

4-1	Can the device owner/operator reconfigure product security capabilities?	Yes	—
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CNFS notes:

5 CYBER SECURITY PRODUCT UPGRADES (CSUP)

The ability of on-site service staff, remote service staff, or authorized customer staff to install/upgrade device's security patches.

5-1	Can relevant OS and device security patches be applied to the device as they become available?	Yes	—
5-1.1	Can security patches or other software be installed remotely?	Yes	—

CSUP notes:

6 HEALTH DATA DE-IDENTIFICATION (DIDT)

The ability of the device to directly remove information that allows identification of a person.

6-1	Does the device provide an integral capability to de-identify private data?	Yes	The anonymization service can be used for this purpose
DIDT notes:			
7 DATA BACKUP AND DISASTER RECOVERY (DTBK) The ability to recover after damage or destruction of device data, hardware, or software.			
7-1	Does the device have an integral data backup capability (i.e., backup to remote storage or removable media such as tape, disk)?	No	—
DTBK notes:			
8 EMERGENCY ACCESS (EMRG) The ability of device users to access private data in case of an emergency situation that requires immediate access to stored private data.			
8-1	Does the device incorporate an emergency access ("break-glass") feature?	No	—
EMRG notes:			
9 HEALTH DATA INTEGRITY AND AUTHENTICITY (IGAU) How the device ensures that data processed by the device has not been altered or destroyed in an unauthorized manner and is from the originator.			
9-1	Does the device ensure the integrity of stored data with implicit or explicit error detection/correction technology?	See Note	— No, EasyViz is primarily a data viewer (and creator)
IGAU notes:			

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			Note #
10 MALWARE DETECTION/PROTECTION (MLDP) The ability of the device to effectively prevent, detect and remove malicious software (malware).			
10-1	Does the device support the use of anti-malware software (or other anti-malware mechanism)?	No	—
10-1.1	Can the user independently re-configure anti-malware settings?	No	—
10-1.2	Does notification of malware detection occur in the device user interface?	No	—
10-1.3	Can only manufacturer-authorized persons repair systems when malware has been detected?	Yes	—
10-2	Can the device owner install or update anti-virus software?	No	—
10-3	Can the device owner/operator (technically/physically) update virus definitions on manufacturer-installed anti-virus software?	No	—
MLDP notes: The device does not install or otherwise control malware software.			
11 NODE AUTHENTICATION (NAUT) The ability of the device to authenticate communication partners/nodes.			
11-1	Does the device provide/support any means of node authentication that assures both the sender and the recipient of data are known to each other and are authorized to receive transferred information?	See Note	HTTPS authentication is used for login and backend services and for display connections. HTTPS can also be used with MINT archives. DICOM connections do not support TLS, but EasyViz does support DICOM Supplement 99 authentication with kerberos.
NAUT notes:			
12 PERSON AUTHENTICATION (PAUT) Ability of the device to authenticate users			
12-1	Does the device support user/operator-specific username(s) and password(s) for at least one user?	Yes	—
12-1.1	Does the device support unique user/operator-specific IDs and passwords for multiple users?	Yes	—
12-2	Can the device be configured to authenticate users through an external authentication service (e.g., MS Active Directory, NDS, LDAP, etc.)?	Yes	—

12-3	Can the device be configured to lock out a user after a certain number of unsuccessful logon attempts?	See Note	Managed through external authentication service
12-4	Can default passwords be changed at/prior to installation?	N/A	There is no default Password
12-5	Are any shared user IDs used in this system?	See Note	Integrations can be done with a shared user account
12-6	Can the device be configured to enforce creation of user account passwords that meet established complexity rules?	See Note	Managed through external authentication service
12-7	Can the device be configured so that account passwords expire periodically?	See Note	Managed through external authentication service
PAUT notes:			
13 PHYSICAL LOCKS (PLOK) Physical locks can prevent unauthorized users with physical access to the device from compromising the integrity and confidentiality of private data stored on the device or on removable media.			
13-1	Are all device components maintaining private data (other than removable media) physically secure (i.e., cannot remove without tools)?	N/A	—
The device is a software component only and does not own or control the physical hardware.			
PLOK notes:			

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			Note #
14 ROADMAP FOR THIRD PARTY COMPONENTS IN DEVICE LIFE CYCLE (RDMP) Manufacturer's plans for security support of 3rd party components within device life cycle.			
14-1	In the notes section, list the provided or required (separately purchased and/or delivered) operating system(s) - including version number(s).	See Note	—
14-2	Is a list of other third party applications provided by the manufacturer available?	Yes	—
RDMP notes:			
15 SYSTEM AND APPLICATION HARDENING (SAHD) The device's resistance to cyber attacks and malware.			
15-1	Does the device employ any hardening measures? Please indicate in the notes the level of conformance to any industry-recognized hardening standards.	No	—
15-2	Does the device employ any mechanism (e.g., release-specific hash key, checksums, etc.) to ensure the installed program/update is the manufacturer-authorized program or software update?	Yes	On Windows the executables and MSI installers are signed with Extended Validation digital certificate. On linux the MD5 sums of the rpm packages are included in the releases notes.
15-3	Does the device have external communication capability (e.g., network, modem, etc.)?	Yes	—
15-4	Does the file system allow the implementation of file-level access controls (e.g., New Technology File System (NTFS) for MS Windows platforms)?	Yes	—
15-5	Are all accounts which are not required for the intended use of the device disabled or deleted, for both users and applications?	See Note	The recommended installation is based on a minimum OS installation. The easyviz installer will only pull in required components
15-6	Are all shared resources (e.g., file shares) which are not required for the intended use of the device, disabled?	See Note	The recommended installation is bas
15-7	Are all communication ports which are not required for the intended use of the device closed/disabled?	Yes	—
15-8	Are all services (e.g., telnet, file transfer protocol [FTP], internet information server [IIS], etc.), which are not required for the intended use of the device deleted/disabled?	Yes	If EasyViz is correctly installed from a minimal OS installation: None of the listed services are installed. The only services listening are SSH and EasyViz application services.
15-9	Are all applications (COTS applications as well as OS-included applications, e.g., MS Internet Explorer, etc.) which are not required for the intended use of the device deleted/disabled?	See Note	Non-essential but useful programs are typically deployed, but only available to users logged in via the console or ssh
15-10	Can the device boot from uncontrolled or removable media (i.e., a source other than an internal drive or memory component)?	No	—

15-11	Can software or hardware not authorized by the device manufacturer be installed on the device without the use of tools?	N/A	The device is a software package and does not own or control the hardware environment on which it is installed.
SAHD notes:			
16 SECURITY GUIDANCE (SGUD) The availability of security guidance for operator and administrator of the system and manufacturer sales and service.			
16-1	Are security-related features documented for the device user?	Yes	—
16-2	Are instructions available for device/media sanitization (i.e., instructions for how to achieve the permanent deletion of personal or other sensitive data)?	N/A	—
SGUD notes:			

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			Note #
17 HEALTH DATA STORAGE CONFIDENTIALITY (STCF) The ability of the device to ensure unauthorized access does not compromise the integrity and confidentiality of private data stored on device or removable media.			
17-1	Can the device encrypt data at rest?	No	—
STCF notes:			
18 TRANSMISSION CONFIDENTIALITY (TXCF) The ability of the device to ensure the confidentiality of transmitted private data.			
18-1	Can private data be transmitted only via a point-to-point dedicated cable?	Yes	—
18-2	Is private data encrypted prior to transmission via a network or removable media? (If yes, indicate in the notes which encryption standard is implemented.)	See Note	DICOM C-FIND and C-MOVE operations are not encrypted as archives typically don't use/support it. DB2 database connections are also not encrypted. Internal communication in the cluster via mcoip is not encrypted. These services all rely on a trusted network. All communication with clients and backends are encrypted with HTTPS/TLS.
18-3	Is private data transmission restricted to a fixed list of network destinations?	See Note	EasyViz itself can send private data to EasyViz thin clients and EasyViz workstations/thick clients. These do not have fixed destinations, but instead use encryption and require authentication and authorization. Transmission of data with the DICOM standard can only be done to configured AE titles. Configuration of AE titles require administrative privileges
TXCF notes:			
19 TRANSMISSION INTEGRITY (TXIG) The ability of the device to ensure the integrity of transmitted private data.			
19-1	Does the device support any mechanism intended to ensure data is not modified during transmission? (If yes, describe in the notes section how this is achieved.)	Yes	Using TLS. TLS is designed to detect alternations.
TXIG notes:			

20 OTHER SECURITY CONSIDERATIONS (OTHR)

Additional security considerations/notes regarding medical device security.

20-1	Can the device be serviced remotely?	Yes	—
20-2	Can the device restrict remote access to/from specified devices or users or network locations (e.g., specific IP addresses)?	Yes	—
20-2.1	Can the device be configured to require the local user to accept or initiate remote access?	No	—

OTHR notes:

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- Yes
- No
- N/A
- See Note