

King Edward VII's Hospital Customer Profile

Rapid, Consistent Delivery of Diagnostic Information



King Edward VII's Hospital is a prestigious private hospital in London with a long history of providing care to the British royal family. It is the only hospital in the UK where consultants must be invited to practice. Known for its use of state-of-the-art technologies and a highly credentialed medical staff, the hospital enjoys a reputation as the “foremost private hospital” in London.

The Challenge

King Edward VII's Hospital had an aging PACS that was performing poorly. The hospital was also challenged to provide uniform access to imaging in all service areas. When an upgrade was proposed by another vendor at high cost with no new functionality, leadership at the hospital decided to consider other options.

Why Canon Medical?

Having had a positive business relationship with Canon Medical in the past, King Edward VII's Hospital launched a tender process to look at alternatives to the current vendor. After careful review, IT, medical and administrative staff all selected Canon Medical.

Success

King Edward VII's Hospital outlined requirements that included a timeline for project completion within three months. The hospital set up a dedicated team of clinical and IT resources to direct the implementation of the Vitrea® Enterprise Imaging solution into their clinical informatics structure. Canon Medical dedicated a team of software engineers and professional services staff to provide environmental set up, configuration and workflow integration.

Project Tasks Completed

- Project planning
- New IT infrastructure built
- New radiology information system (RIS) installed
- Migration from legacy PACS
- New vendor-neutral archive (VNA), enterprise viewer, diagnostic viewer
- Integration with hospital systems
- Staff training and go-live

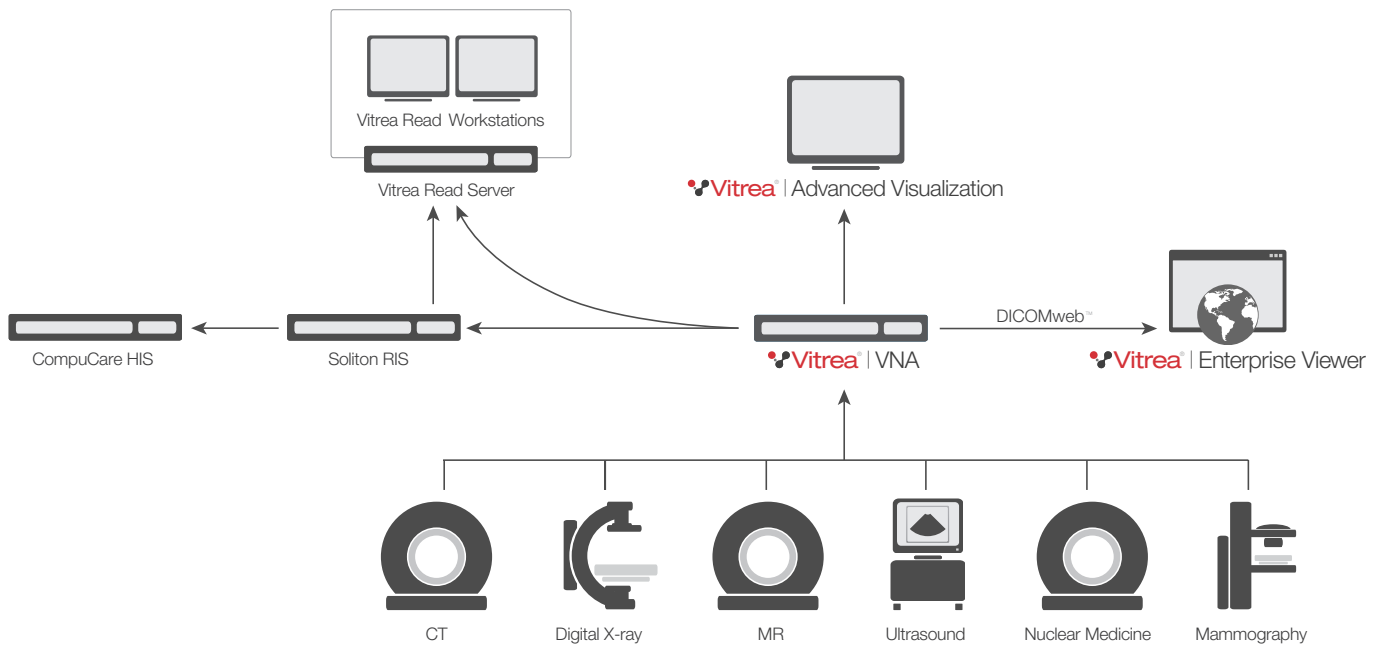
Components

- Vitrea Vision
- Vitrea Connection

“ The project went really well. The Canon Medical team are brilliant to work with! It is a pleasure to be involved with a highly motivated, forward-thinking group with a can-do attitude.”

Corey Frazer

Imaging Services Manager | King Edward VII's Hospital



References

Corey Frazer - Imaging Services Manager, King Edward VII's Hospital

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Canon Medical offers a full range of diagnostic medical imaging solutions including CT, X-Ray, Ultrasound, Vascular and MR, as well as a full suite of Healthcare IT solutions, across the globe. To support a unified business approach, Vital Images has adopted the Canon Medical brand, and will leverage Canon Medical's global infrastructure and broaden its capabilities to accelerate the delivery of a full range of Enterprise, AI, and Collaborative imaging solutions. In line with our continued Made for Life philosophy, patients are at the heart of everything we do. Our mission is to provide medical professionals with solutions that support their efforts in contributing to the health and wellbeing of patients worldwide. Our goal is to deliver optimum health opportunities for patients through uncompromised performance, comfort and safety features.